

Fusion Conference Tool



Part of Fusion Internet Advanced, this tool allows hoteliers to manage their conference network needs with complete autonomy

Summary

In today's fast-paced business environment, the ability to respond quickly and efficiently to meeting requests from your clients can serve as a significant competitive advantage for your hotel.

Our Conference Tool gives you full technical control over your meeting spaces, while allowing you to set up a conference network and customised access codes with just a few mouse-clicks.

The tool is part of our Fusion Internet Advanced offering and delivered through Fusion Platform, which also provides industry-leading TV services as well as your system interfaces for a personalised service delivery.

Effortless Service Delivery

Conference set up used to require a physical on-site intervention from your internet service provider. With our tool, hoteliers can now do the job themselves through a web-based interface. They can:

- Create time-based events consisting of customisable access codes, customisable wireless networks (SSIDs) and defined groups of the hotel's wired ports.
- Set the number of participants, the number of devices allowed and access code lifetimes.
- Allocate bandwidth and set priorities to ensure an optimal user experience for their valued guests.

Port groups are easily created through a point-and-click interface on top of a visual floor plan layout. Hoteliers can either enable internet access for a port group or set ports up as a Local Area Network (LAN) for services such as printing.

Benefits

For the Hotelier:

- Time and cost savings: The hotelier can now set up the required network access for meetings, conferences and events by themselves.
- Optimal conference connectivity: The hotelier can offer differentiated accesses for their meeting rooms vs their guest rooms.

For the User:

- Instant access
- Simple, customised access codes that are easy to remember and work with.
- Option to book well in advance and communicate the access code in conference materials ahead of the meeting.

Highlights

- Both **wireless and wired access**, as available onsite
- **Self-service tool** for the hotelier to meet various types of requests for network access.
- No ISP intervention required
- Hotelier defines the user experience and customises conferences for their clients by allocating bandwidth and setting priority per access code created, or by customising SSID.
- Easily **connect non-browser enabled devices** such as TVs, printers, routers etc.
- At the end of each meeting, the network reverts automatically to its original state.
- Professionally managed, **centralised solution architecture** in the Hoist Group private cloud.

Features

Description

Customised setup	<ul style="list-style-type: none"> • Conference Tool is set up specifically to match the hotel's needs while taking the network's capabilities and the incoming bandwidth into account.
Time-base events	<ul style="list-style-type: none"> • Collections of access codes and wired plug and custom wireless network configurations can be booked as events with a start and an end time. • The event and its elements can be edited at any time. • The network will automatically be re-set after the event ends.
Customisable access codes	<ul style="list-style-type: none"> • Access codes can be customised to reference the event, making them easy to remember.
Custom conference pages	<ul style="list-style-type: none"> • Login pages for conferences can be customised to match the corporate identity of the meeting organiser.
Access codes validity on networks	<ul style="list-style-type: none"> • The wireless and wired network will per default show the login portal where the attendee can then enter his access code.
Bandwidth allocation and priority management	<ul style="list-style-type: none"> • The access codes can have different settings in regards to the number of devices allowed, bandwidth allocated and priority. • Conference access codes can be differentiated from guest room access codes.
Grouping of wired ports	<ul style="list-style-type: none"> • The hotelier can group wired ports through a point-and-click interface on top of a visual floor plan layout.
Wired port services	<ul style="list-style-type: none"> • For an event a port group can either be allocated bandwidth or set in local network mode. • Authentication can be turned off to allow non-browser enabled devices like routers, TVs, printers etc. direct network access.
Custom wireless network	<ul style="list-style-type: none"> • The hotelier can easily create a wireless network with a custom SSID that will be available during a conference.
Duplicate bookings	<ul style="list-style-type: none"> • Bookings can easily be duplicated which can be used to test upcoming bookings or just for simple reuse of a specific network configuration.
Event report	<ul style="list-style-type: none"> • At all times an event report can be accessed by the hotelier showing a real-time status of the event, like number of connected devices, bandwidth utilisation etc. • Access to the same real time report can be issued to the event customer.
Tool self- administration	<ul style="list-style-type: none"> • Event log and audit trail showing the sequence of activities during the event.

Characteristics

Description

Intellectual property	<ul style="list-style-type: none"> • Solution runs on standard hardware and operating system. • Hoist Group owns all intellectual property and knowledge (not outsourced, not depending on third party gateway).
Solution architecture: Cloud – Wired / Wireless	<ul style="list-style-type: none"> • Tool hosted centrally in Hoist Group private cloud. • On-site gateway (one or several per property). • Wired and / or wireless networks.
Reliability	<ul style="list-style-type: none"> • 99.98% average annual tool availability. • Check our Managed Services for guaranteed service levels.
Bandwidth management	<ul style="list-style-type: none"> • Access shaping: variables include number of devices, allocated bandwidth and priority.