



HOIST GROUP

HOIST GUEST INTERNET

CORE PRODUCT FEATURES

PORTALS

Hotel Service Portal (HSP)

- ✔ Web-based out-of-the-box pages compliant with any internet browser
- ✔ Can help your guests with phone directory, hotel info, weather forecast, restaurants, news, flight check-in, city guide, e-shops & service requests
- ✔ Available in a wide choice of languages: English, Arabic, Chinese, Croatian, Czech, Danish, Dutch, Estonian, Finnish, French, German, Hebrew, Hungarian, Italian, Japanese, Latvian, Lithuanian, Norwegian, Norwegian Nynorsk, Polish, Portuguese, Russian, Slovenian, Spanish, Swedish & Turkish

Internet Access Portal

- ✔ Authentication Portal to access the hotel WiFi network
- ✔ Available in a wide range of languages: English, Arabic, Chinese, Danish, Dutch, Estonian, Finnish, French, German, Hungarian, Italian, Japanese, Latvian, Lithuanian, Norwegian, Polish, Portuguese, Russian, Spanish, Swedish & Turkish

Branding

Portals contain default templates that can be tailored to suit your property brand: logo, background, banner, colors, fonts (only Internet Access Portal), etc.

Responsive Design & Content

Portals automatically adapt to all screen sizes and popular browsers

Landing Page

Webpage dedicated to welcoming new users as they connect to your WiFi

Content Management System (CMS)

Allows you to manage your brand and content on the Hotel Service Portal and Internet Access Portal

AUTHENTICATION & ACCESS

One-click Connection

No authentication required; users can get on your WiFi network with a single click

Wi-Fi Roaming

If you want, you can allow your guests to use their WiFi roaming plans

Walled Garden Links

Up to 4 links can be made available without needing authentication

Voucher Sign-in

Voucher-based usage enabled (Vouchers can be created in the Extranet)

Social Sign-in

Guests can authenticate using Facebook, LinkedIn, Twitter and Google



360°
Internet
Solution



Cloud-based
by Design



Reliable
& Secure



PCI & GDPR
Compliant

CORE PRODUCT FEATURES

SMS Authentication

Users can get WiFi access code via SMS

Customized Credentials

Specific credentials that can be used instead of vouchers

Users' Data

Store users' email addresses to be able to communicate in future

Display Zone-based Vouchers & Conference links

Show/hide link to the Voucher-based login and to Conference-specific login pages, in dedicated zones (Hotspots, Rooms, Conferences)

Welcome-back

Automated recognition of user's device across hotel/chain

Auto-login

User's device recognized and authenticated after first login offering a home-like experience

Group Voucher Code

Ability to share allocated bandwidth capacity of a voucher by multiple users

Ability to Create Customized WiFi Packages

Create WiFi packages using a variety of factors including user profile, bandwidth, duration, number of devices, etc.

TOOLS

Hoist Content Management System (CMS)

Offers a dedicated web interface to customize your internet and hotel portals

Extranet

For voucher creation for network access, user management and admin functions

ADVANCED FEATURES

AUTHENTICATION & ACCESS

Credit Card Payment

Accept credit card payments while selling premium internet access (Availability varies by country)

Freemium, Classic 2-tier, Multi-tier

Ability to operate business models including freemium (free/premium), classic 2-tier (Standard/Premium), and multi-tier (Free/Standard/Premium)

PMS Interface

For guest authentication and invoicing, PMS loyalty program, room-based product limitations & multi-tier room schemes

TOOLS

Extranet (Advanced)

Offers device management (add / limit / remove user / device access)

Hoist Event Connectivity Manager

Web-based tool allowing hotel staff to manage typical requests from conference attendees
